

Privacy Policy

Introduction

This privacy policy notice relates to <https://www.quantumcare.co.uk> and <https://www.quantumcarejobs.co.uk>, both served by Quantum Care Ltd. All data is collected and processed in accordance with current GDPR and Data Protection Legislation. Our users' privacy is very important to us and we encourage you to read the entirety of this document to ensure you understand what data we collect and how it is used. If you have any questions regarding this policy, please contact us on info@quantumcare.co.uk. If you do not agree to the following policy you may wish to cease viewing / using this website.

Data

We collect data from you through our online forms: 'Contact Us', 'Sign Up for News' and 'Give Us Feedback'. Through these forms we collect personal details such as names and contact information as well as any additional information you submit when giving us the details of your enquiry or feedback.

On our associated secure jobs website, <https://www.quantumcarejobs.co.uk>, the online forms collect personal details and employment history.

Purpose

With your consent, we collect this data to allow us to process your query or application, contact you with news updates or contact you to discuss your feedback. We will not use this information for marketing purposes unless you have positively opted-in to receive such notifications.

Security

After submitting your information via our forms, it is stored on secure servers supplied by our website hosts, Fluid Ideas. Anomalised notifications are automatically sent via email to a password protected staff account at Quantum Care Ltd. A staff member logs onto the secure servers via a password protected account to process the enquiries. Applications are downloaded from the website and emailed internally to password protected staff accounts at the relevant home or department.

If you sign up for our newsletter, your name and email address will be added to our subscriber list on Campaign Monitor, an external marketing email platform. The subscriber list is only accessible via a password protected account and will only be used by Quantum Care Ltd. You can view Campaign Monitor's privacy policy here:

<https://www.campaignmonitor.com/policies/#privacy-policy>

Sharing

We do not share personal details with any external agency or organisation without your prior knowledge and express consent. The only exception would be to law enforcement agencies if required.

Retention

Any submitted data is stored on our website host's secure servers and Quantum Care's password protected company email. Some details may also be stored on the password protected subscriber list of Campaign Monitor. For enquiries and applications, we retain your data for a period no longer than 12 months from the date it is received. For feedback, we retain the content of your feedback indefinitely unless otherwise instructed but will not store your personal data for a period longer than 12 months. For news sign up requests, we will store your data indefinitely unless otherwise instructed.

Subject Access Requests

You have the right at any time to contact us to request to review all data we are storing which relates to you, change your contact preferences or to request that we remove all data we have relating to you (the right to be forgotten). These requests should be emailed to info@quantumcare.co.uk or posted to:

Data Protection Officer
Quantum Care Ltd
4 Silver Court
Watchmead
Welwyn Garden City
Hertfordshire
AL7 1TS

Once verified, these requests will be actioned within 28 working days of receipt.

Cookies

Our website uses cookies to improve our user experience. You **are not** identifiable from cookies.

Cookies are temporary files stored on your computer which automatically record details of your use of the Quantum Care website. This allows us to improve our online service and make any changes necessary to make our website more easily accessible.

We also use cookies to give us demographic information about our website users such as interest and location data to improve our service offering and advertising. You **are not** identifiable from this type of cookie either.

Most web browsers allow some control of most cookies through the browser settings. To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, please visit www.allaboutcookies.org.

To find out more about Google Analytics and Advertising Cookies, please visit: <https://www.google.com/policies/technologies/types/>

If you don't want to be tracked by Google Analytics, please visit <https://tools.google.com/dlpage/gaoptout>